

# GET CONNECTED

## with 4G MIFI hire

A 4G MIFI is a small, portable router which enables users to connect to the internet. It's coverage extends Atoll wide (excluding the ocean side of South Island) and one MIFI can be used to connect multiple devices e.g a mobile phone and laptop can be used simultaneously, using one MIFI.

### how to book a MIFI

Complete the MIFI hire form on the CRC website using the QR code to the right or by clicking on this link: <https://cocosislands.snapforms.com.au/form/mifi-hire>



The plane lands outside of CRC business hours? That's no problem. The CRC will arrange to have a MIFI waiting for you at your accommodation.

### MIFI charges

FIXED CHARGES	MIFI HIRE	\$5.00 / DAY
	MIFI SETUP	\$40.00
DATA OPTIONS	5GB	\$45.00
	10GB	\$65.00

If you run out of data you will receive an email notification. Your data can ONLY be topped up by visiting the West Island CRC or by contacting us by phone or email. 9162 7707 / [info@cocosislandscrc.cc](mailto:info@cocosislandscrc.cc)

### important information

**MIFI Delivery:** The CRC makes every effort to deliver your booked MIFI to your accommodation host. If your MIFI is not at your place of accommodation or with your host on arrival, please collect from the West Island CRC within business hours (Monday to Friday, 8.00am - 3.00pm and Saturday 10.00am - 3.00pm).

**MIFI Returns:** Please ensure you return your MIFI and charger no later than 12.00pm Monday (for Monday departures) and 12.00pm Friday (for Friday departures). MIFIs must be returned to the West Island CRC. Late return fees of \$50.00 per hour may apply.

**Calls & Text messages:** To make/receive calls and text messages via your mobile phone network (ie. Telstra, Optus etc.) please ensure you have enabled WIFI calling on your devices prior to arriving on island\*. Whatsapp, Skype and other chat apps will continue to work over the local network.

**MIFI care:** Please ensure to keep MIFI away from exposure to direct heat, moisture and sand, and return your MIFI fully charged.

**Loss & Damage:** The customer is solely responsible for all loss or damage to the MIFI during the hire period; costs for damage will be billed directly to the hirer's credit card.

**Yachties & Campers:** MIFI hire is at the CRC Manager's discretion and strict rules apply.

*\*not guaranteed to work for all devices*